

# Why Businesses Fail – introductory overview

#### Reason #1:

**82%** of businesses fail due to a **poor understanding of cash flow** and its management.

Example\*: A profitable cafe receives steady sales, but the owner doesn't track when suppliers or staff need to be paid versus when customers actually pay. One month, a significant expense (e.g., equipment repair) comes due while a few big invoices remain unpaid, causing the business to run out of cash. Unable to cover payroll or rent on time, the cafe closes—despite healthy long-term sales.

Take-away\*\*: Understanding, monitoring, and forecasting cash flow is essential. Even profitable businesses can fail if they run out of cash to pay vital expenses. Establish solid cash flow controls, regularly review inflows/outflows, and build reserves to handle fluctuations.

## Reason #2:

79% of businesses fail because they start with too little money.

Example\*: A new boutique opens with just enough capital to rent space and buy initial inventory. The owner did not budget for several months of slow sales as word spreads. Rent and marketing bills pile up, but sales are slow, leading to insolvency before the boutique gains traction.

Take-away\*\*: Start a business with adequate financial resources and a buffer for unplanned costs. Prepare for lower-than-expected sales in the early months and ensure enough capital to cover operational expenses until reaching stable profitability.



#### Reason #3:

**78**% of businesses fail to have a well-defined business (**money-making**) **strategy**.

Example\*: A consultant launches a service business without defining clear offerings, target customers, or a pricing model. Instead of focusing on a profitable niche, the consultant accepts a variety of unrelated projects, some of which result in a loss of money. Without a structured business model, the company drifts and revenues never stabilize, resulting in closure.

Take-away\*\*: Develop a business plan with a clear value proposition, target market, and revenue model. Regularly review and adjust strategy to market changes, competitor moves, and evolving customer needs to stay focused on profitability.

### Reason #4:

**77**% of businesses fail because items aren't **priced correctly**, thereby excluding all necessary costs.

Example\*: A bakery sets attractive low prices to attract customers, but overlooks the fact that it must factor in rising costs for ingredients, labor, utilities, and packaging. Over time, margins erode; despite a high sales volume, the business loses money on every sale and cannot sustain its operations.

Take-away\*\*: Ensure all product or service costs—direct and indirect—are accurately included in pricing decisions. Review pricing regularly to cover costs, assure healthy margins, and remain competitive as costs and market conditions change.

#### Reason #5:

**70**% of businesses fail because they ignore what they don't do well and **fail to seek help**.



Example\*: A technology startup is typically run by engineers who lack strong marketing or financial experience. Sales stall, and instead of hiring outside help or seeking advisers, the founders continue focusing only on product improvements. Eventually, the lack of customers and poor cash management forced the business to shut down.

Take-away\*\*: Recognize areas outside your expertise, actively seek advice, and be willing to delegate, consult, or hire experts for critical business functions like finance, legal, marketing, or operations. Early intervention can prevent mistakes from escalating into failures.

- \* These illustrations demonstrate how common pitfalls—cash flow, undercapitalization, strategy, pricing, and failure to seek expertise—can quickly undermine even promising businesses.
- \*\* Applying these lessons helps owners improve resilience, reduce costly mistakes, and increase long-term business success rates.

The statistics and list of business failures are authentic and aligned with reputable business analysis and reporting.

This set of statistics is widely cited. It originates from studies that reference business failure rates caused by cash flow mismanagement, inadequate capitalization, a lack of a defined strategy, mispricing, and ignoring weaknesses without seeking expert advice. These figures have been repeatedly mentioned in professional business management articles and financial consulting resources, referencing foundational research such as the Jessie Hagen/U.S. Bank study and subsequent reports by business intelligence organizations like Dunn & Bradstreet.

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